



## Thoughtful Identity Theft Protection

### Personal identity management services

If you're the victim of identity theft, we offer complimentary identity management services to our Homeowner and Farm policyholders.

#### These services include:

- Unlimited one-on-one access to a fraud specialist who will guide you through the process
- Proactive assistance after loss of wallet
- Free advocate-assisted fraud alert placed with all three credit reporting bureaus
- Assistance filing a police report and applying for an Identity Theft Passport, which helps prevent a wrongful arrest if a thief uses your personal information to commit a crime
- Free enrollment in one year of credit monitoring, including a 3-in-1 credit report for identity theft victims
- Enrollment in one year of fraud monitoring
- One additional year of active follow-up

### Additional Services

#### If needed, we can also:

- Assist in placing a free alert on file with each credit bureau to reduce the risk of accounts being opened fraudulently
- Initiate a credit file suppression to help potential misuse of children's personal information

- Place a 12-month alert on file with each credit bureau for military personnel to reduce the risk of identity theft during deployment
- To the extent possible, help undo the damage from insurance claims or medical services obtained in a fraudulent manner
- Take action to safeguard the identity of deceased family members against potential misuse
- Provide assistance, available 24 hours a day, when critical documents are lost or stolen while traveling (passports, credit cards, etc.)
- Help safeguard financial, credit, and identity data during a move
- Help quickly recapture critical documents in the aftermath of a hurricane, tornado, earthquake, flood, or house fire

### Local Claims Offices

**WASHINGTON:** Bellingham, Bothell, Enumclaw, Kennewick, Poughbo, Spokane, Tacoma, Wenatchee, Yakima

**OREGON:** Eugene, Lake Oswego, Medford, Pendleton

**IDAHO:** Boise, Idaho Falls, Twin Falls

**UTAH:** Cottonwood/ Salt Lake City

**ARIZONA:** Phoenix

To report a claim, either complete the form on our website or call our Claims Response Center at 1-877-425-2580 (available 24/7).

### Thoughtful Coverage Through the Years

MUTUAL OF ENUMCLAW WAS FOUNDED IN 1898 BY A GROUP OF LOCAL FARMERS WHO WANTED TO LOOK OUT FOR EACH OTHER.

Our first agent, SL Sorenson, rode his horse from farmhouse to farmhouse, traveling great distances to encourage local farmers to become members.

Times have changed, but the reason we're in business hasn't. Our people, and the independent agents who represent us, have deep connections to the communities we serve. This commitment to protect our friends and neighbors is why we offer thoughtful coverage that truly covers.

### Quick Facts

We offer insurance for people, families, farms, and businesses in Washington, Oregon, Idaho, Utah, and Arizona. Our coverage is offered exclusively through a network of independent insurance agents who are familiar with your community.

1460 Wells Street, Enumclaw, WA 98022

[www.MutualofEnumclaw.com](http://www.MutualofEnumclaw.com)